

**Administrator
Applications and Enrolments**

Position: Permanent; Full Time (37.5 hours per week)
Contract/Grade: Grade 4 Salary Range \$36,393 to \$42,816

INTRODUCTION

Christchurch Polytechnic Institute of Technology (CPIT), the largest South Island Polytechnic and one of Canterbury’s three major tertiary institutions, is located in the centre of Christchurch city with an additional campus in Opawa. Emphasis is on “applied” learning where theoretical education is combined with a hands-on approach. CPIT prides itself on the emphasis it places on excellence - such as the increasing number of teaching awards it attracts and its achievement of high levels of recognition in educational audits - and on the many diverse and dynamic partnerships it has with industry, the community and a wide range of interest groups in the city.

CPIT welcomes approximately 25,000 student enrolments each year including both full and part-time, domestic and international, professional, paraprofessional and trades focussed. Students and staff of a myriad of nationalities attend throughout the year during the day, evening or weekend. Te Wānaka o Ōtautahi provides a place of belonging for those wanting to engage in Te Reo Māori or Fale Pasifika.

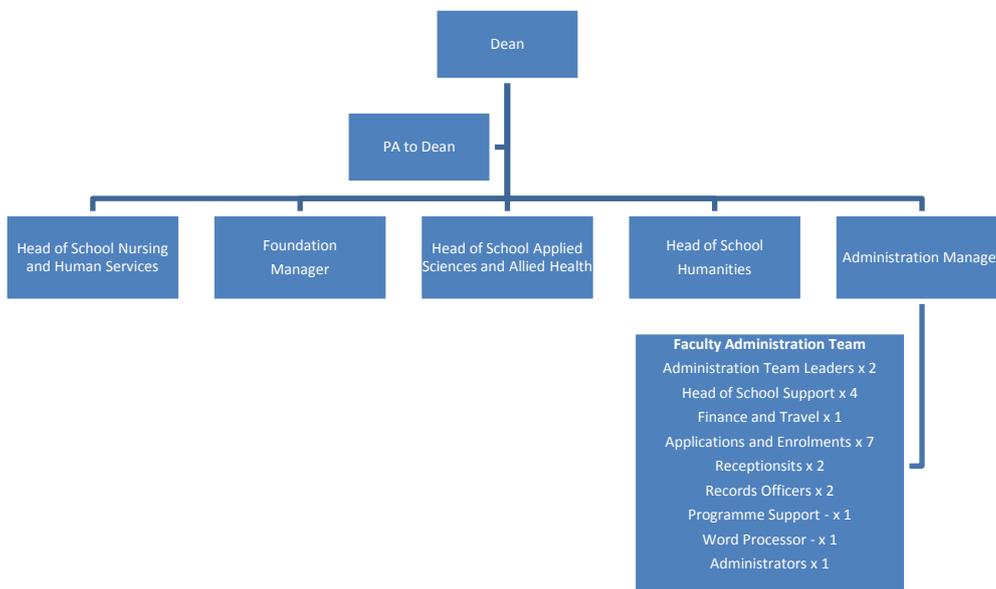
Over 1500 staff teach and support learning in vocational programmes and courses across a comprehensive range of career and subject areas at varying levels from foundation to degrees, graduate diplomas, diplomas and certificates to short term modules and courses customised for business, industry or special interest clients.

A challenging and exciting education environment demanding responsiveness to the diverse needs of students, employers and our region makes CPIT a dynamic and engaging place in which to work.

FACULTY OF HEALTH, HUMANITIES AND SCIENCE

The Faculty of Health, Humanities and Science commands around 2000 EFTS (equivalent full time students) and enrolls in excess of 10,000 students annually. The Faculty comprises three schools: The School of Humanities, the School of Nursing and Human Services and the School of Applied Sciences and Allied Health. Our Faculty administration staff contribute to the efficient administration of the Schools within the context of the Faculty and the CPIT vision, policies and procedures. Administration staff work cooperatively to meet the challenges of providing a positive environment for students throughout the Faculty.

ORGANISATION STRUCTURE



PRIME FUNCTION/PURPOSE OF THE JOB

The prime functions of the Administrator - Applications and Enrolments are to:

- manage the student enquiries, selection and admission processes for faculty programmes
- provide programme and course administration support for faculty programmes

DELEGATED AUTHORITY AND RESPONSIBILITIES

Financial: Nil

Human Resources: Nil

Other: Nil

PROFESSIONAL PROFILE

ESSENTIAL	PREFERRED
Education/Qualifications: <ul style="list-style-type: none"> • Formal tertiary qualifications not required. 	<ul style="list-style-type: none"> • Relevant related Business Administration qualification
Experience/Skills/ Knowledge: <ul style="list-style-type: none"> • Extensive office administration experience • Experience working as part of a team and independently as required • Proven competency using a range of computer systems • The ability to manage fluctuating workloads and to ensure that accuracy is maintained • The ability to prioritise and meet demanding deadlines • Demonstrated commitment to customer service with a strong work ethic • Effective written, verbal and electronic communication skills • Ability to develop and implement administration systems to facilitate more efficient processes. 	<ul style="list-style-type: none"> • Experience in a tertiary environment preferred
Personal Attributes: <ul style="list-style-type: none"> • The ability to work co-operatively within a team and with a wide range of people both within and outside the institution • A positive, enthusiastic and proactive disposition • Demonstrate initiative • Demonstrate an understanding of the importance of confidentiality • A commitment to active and continuous learning • A flexible approach with the ability to cope with competing demands in a changing environment. 	

KEY FUNCTIONAL RELATIONSHIPS	
Internal <ul style="list-style-type: none"> • Students • Administration Staff • Programme Leaders • Heads of School • Academic Staff • Contact Centre Staff • Information and Enrolment Staff • Jasper Team Staff • Other Divisional Staff (as and when required) 	External <ul style="list-style-type: none"> • Prospective students • External stakeholders (eg secondary schools, etc)

KEY TASKS	SCOPE
<p>Manage the student enquiries, selection and admission processes for faculty programmes</p>	<ul style="list-style-type: none"> • Ensure all enquiries are dealt with in a professional and timely manner. • Counsel prospective students to ensure appropriate path of study. • Process applications accurately and efficiently. • Provide administration support in relation to selection where necessary. • Arrange information and/or orientation sessions as required. • Arrange selection interviews, entry/challenge tests as required. • Ensure final programme selection decisions are communicated to applicants using Jasper letters in a timely manner. • Ensure relevant timetables are produced in time and in appropriate formats. • Ensure enrolment packs are distributed for all faculty programmes in a timely manner. • Ensure pre enrolling (INT) of students is completed in a timely manner.
<p>Programme/course administration</p>	<ul style="list-style-type: none"> • Ensure processes are consistent and compatible with central CPIT processes and also meet the requirements of external stakeholders. • Ensure individual student files are created and maintained as appropriate ensuring compliance with faculty procedure regarding retention and security of student information. • Record and file student material as appropriate • Respond to demand for changes in course occurrences within the Jasper system as required (eg, add extra occurrences or cancel unsubscribed occurrences). • Initiate refunds for cancelled classes and ensure all affected students and staff are contacted. • Liaise with appropriate academic staff regarding specific course processes as required. • Prepare class registers/class lists and provide to academic staff. • Complete the Faculty enrolment audit process to ensure students have completed the enrolment process and are correctly enrolled. • Oversee preparation and accuracy of faculty letters relating enquiry, application and enrolment processes.
<p>Other duties</p>	<ul style="list-style-type: none"> • Attend meetings relevant to the area as required • Provide support to reception during staff absences and during busy times. • Participate in ongoing professional development. • Undertake a range of additional administrative duties and work flexibly to support equitable workloads within the Faculty as required.

NOTES:

The successful applicant is required to commit to [CPIT's staff profile](#) which encompasses foci on students, learning and teaching, innovation, flexibility and continual learning, research, biculturalism, internationalization, disability awareness, environmental awareness and sustainability, health and safety and IT literacy.

All of the information provided above is intended to describe the general nature and level of work being performed. They are not intended to be construed as an exhaustive list of all responsibilities, duties and skills required of the position and incumbent. From time to time, the incumbent will be required to accept and carry out other relevant duties as assigned by the Administration Manager or delegate.

ADDITIONAL INFORMATION

1. Staff Appraisal

CPIT has in place a negotiated system of staff appraisal in relation to job performance, safe work practices, and the criteria outlined in the CPIT Employee Profile.

2. Professional Development

CPIT is a learning organisation where professional development is supported. Staff are asked to develop a professional development plan with their Manager and time is provided to achieve the plan.

3. CPIT Profile

For CPIT to develop and prosper, all staff are expected to demonstrate a range of skills, knowledge and attitudes that contribute positively to the organisation's fundamental purpose which is to provide quality learning for students. We have an integrated approach to defining, describing and developing a positive learning culture among staff and we align this approach at all levels to the mission, values, goals and strategic direction of the institution.

4. Health and Safety

Applicants for positions are asked to declare any relevant health related needs or issues on the Confidential Information form provided to Human Resources with your application for appointment. This information is not used for shortlisting but we do expect you to discuss your needs as part of the interview process or when accepting an offer of employment where this is relevant. Confidentiality is assured and applicants will not be differentiated on the basis of disabilities or health requirements unless these render applicants unable to undertake the task requirements. Employees may be required to undertake a health check where baseline data is needed for specific positions e.g. a hearing test for those involved in engineering workshops.

5. Employment Terms and Conditions

Appointment is within the terms of employment law and the TIASA Collective Employment Agreement. For the first 30 days of employment CPIT is legally required to employ staff on the terms and conditions of the TIASA Collective Agreement which covers the position offered. If the staff member joins the TIASA union the terms of the collective document continue to apply; should he/she decide not to join the union, the staff member remains on an individual agreement and we may mutually agree to terms after the 30-day period expires. CPIT's Allied Staff Collective Employment Agreement (01 April 2007 — 31 March 2009) will be offered in the first instance. A job evaluation system is used to determine the grade and therefore the salary range for this position. It is usual to appoint at the lower end of the appointment range specified in the position description.

6. Equal Opportunities Employer

CPIT is committed to equality and diversity and makes a determined effort to develop an inclusive environment to achieve a balanced gender representation and increase the number of Maori and other under represented groups on staff. We are an active provider of opportunities for differently abled people and recognise that all staff, are not only our employees, but have multi faceted lives that from time to time may require flexibility from CPIT to assist in meeting their other commitments.

APPLICATION DETAILS

Applications for appointment must be marked:

Administrator - Applications and Enrolments

Ref: FH 3510

Applications may be posted, faxed or emailed to:

Human Resources

Christchurch Polytechnic
Institute of Technology
PO Box 540
CHRISTCHURCH 8140

Email: hr@cpit.ac.nz
Phone: 03 940 8623
Fax: 03 940 8616

***Applications Close
Friday 16 January 2009***

The standard application form provides the Institute with a common set of information about each candidate but applicants should not limit themselves to that form. Personal applications set out in the applicant's own style including a curriculum vitae and particular references to the job description and personal profile are welcomed. CPIT reserves the right not to appoint or to appoint by invitation in the event the recruitment process is deemed to be unsuccessful.